



COVID-19 MEASURES

New measures for shops,
cafés and restaurants
in order to contain the
Covid-19 outbreak

The **situation of the epidemic** in Barcelona city has made it necessary to put in place a number of special measures restricting work and social activities in order to slow down the spread of the Covid-19 virus and protect public health. In this new context, the Generalitat de Catalunya has thus issued a resolution **with new rules and recommendations** directly affecting Barcelona's shops, cafés and restaurants.

Do you have a shop, café or restaurant in Barcelona? This guide will help resolve some queries you may have as a result of the new situation.

Can members of the public come to my business establishment?

As a general rule, members of the public are **recommended to stay at home** and minimise travel on public roads, observing the individual and collective protection measures established by the competent authorities. Specifically, in the realm of commerce, it is recommended to only leave the house to go to:



- Banks and establishments providing insurance and similar services.
- Shops selling food, drinks and raw materials.
- Retail trade, with prior appointment, in which the safety and protection measures established by the competent authorities must be taken.

What kind of service should I not provide?



Businesses are **not allowed to provide any services involving close personal contact** unless they are essential services or in an emergency or critical situation. The service must, as far as possible, be provided without physical contact with customers.

Apart from services, physical contact with shop customers **must also be avoided as much as possible** by taking telephone or online orders or delivering products to the doors of premises.

I have a café or restaurant What should I do?

The **hospitality industry** is subject to some significant changes that must be observed:



- Capacity **inside cafés and restaurants must be limited to 50%**.
- Food and drink must always be consumed at **tables**.
- In the case of establishments with **outdoor areas**, the maximum capacity will be the result of keeping tables or groups of tables **2 metres** apart.
- **Home delivery** or takeaway services should be offered whenever possible.

What hygiene measures should I apply to my staff?

In addition to complying with occupational risk prevention and similar laws and regulations, you must take the following steps:



- Properly **clean and disinfect** workplaces, and ensure that they are well **ventilated**.
- Provide workers with either **water and soap or authorised disinfectant or hand sanitiser** with virucidal activity for the purpose of cleaning their hands.
- Apply organisational measures to workers' working conditions in order to ensure **social distancing**. Where this is not possible, you must provide workers with **PPE** appropriate to the risk level.
- **Face masks are mandatory** in work environments under Resolution SLT/1648 of 8 July establishing new measures for the use of face masks for the containment of the outbreak in the Covid-19 pandemic.
- Take action to **prevent large gatherings of people**, whether they are workers or customers/users, during the time slots in which larger numbers of people are expected.
- Encourage people to **work from home** whenever this is possible due to the nature of their work.