

# Let's make Barcelona worth living in



Dear neighbour,

We all love Barcelona and want a clean and well-kept city. A city to enjoy. We are aware that one of our residents' main concerns is cleaning, as well as for the City Council: it is the contract where we allocate more money, almost 10% of the annual municipal budget.

We have worked on a new cleaning and waste collection contract, which, from March, will involve more staff and new electric vehicles that will reduce emissions and noise, among other improvements.

With the new contract we adapt to each neighbourhood's needs every moment and improve the channels through which residents can report incidents. Because only with everyone's involvement and co-responsibility can we take care of our city.

We take care of Barcelona. A city that takes pride in its inhabitants and enchants everyone who visits it. We will all have a cleaner and more sustainable city. A Barcelona to live in.

Cordially,

Ada Colau Ballano  
The Mayor of Barcelona

## Commercial waste collection

Commercial waste represents more than 25% of the waste generated in Barcelona

### Al Bon Pastor we improve the public space and intensify waste collection service



### Containers

Small shops and establishments that generate a small waste amount

Waste separation is important  
Half of the waste generated is organic

### Door to door

Shops and establishments in commercial areas or those that generate a large amount of waste

We facilitate waste storage and disposal  
We are improving the classified collection rate

We renewed the 166 containers in the neighbourhood and grouped them to facilitate recycling.

We increased street and squares sweeping from 1 to 3 days a week.

We increased green areas cleaning from 2 to 7 days a week by incorporating special work centres in the neighbourhood.

We incorporated modified sweepers on bike lanes.

We increased exterior and interior washing of containers to prevent bad smells.

More information:  
Phone 010  
Commercial collection (+34) 900 702 030

Help us keep the city clean!  
Report incidents:  
[barcelona.cat/incidencies](http://barcelona.cat/incidencies)  
App Barcelona in your pocket  
Phone 010  
[www.cuidem.barcelona](http://www.cuidem.barcelona)

# Cuidem Barcelona

Ajuntament de  
Barcelona



Cuidem el Bon Pastor

New cleaning and  
waste collection service



A new cleaning  
service with  
more resources

More investment

More staff and  
material

More social and  
environmental responsibility

Flexibility to  
adapt to each  
neighbourhood

€307 M

million annual investment  
in collection and cleaning

%14

more investment  
than the previous contract

25,200

refurbished  
containers

600

electric  
vehicles

400

more  
staff

%35

of women in the workforce,  
compared to the current 23%

2,110

people working  
every day in the city

%10

inclusive  
contracts