

CaixaBank Volunteering

Committed to people



Online banking HolaBank

Your bank in Spain, anytime, anywhere.



Holabank.dtbarcelona@caixabank.com

CaixaBank: World's Best Bank for Supporting Society



Awarded for the
second year in a row



| Actions with a high social impact on society

and that **reinforce
employees' sense of
belonging and
engagement**

#CABKAcciónSocial



CABK's programmes in alliance

- | **CaxaBank Social Action works with "la Caixa" Foundation**
 - Decentralized Social Action (€25M)
 - GAVI and NHSA campaigns
 - Collaboration with Incorpora
- | Also, **Fundación "la Caixa"** has **€655M** in 2025, of which **€370M** goes to social programs



Social banking

- | **Retail financial solutions**
 - For **vulnerable groups**
 - **Ofibusmóvil** (mobile branch bus)
 - Specialized care protocols
- | **Nonprofit Sector financial solutions**
 - Value proposition for NGOs and charitable entities
 - Platform for donations. Campaigns to **raise donations**



CABK's own social programmes

- | **Childhood** – "El Árbol de los Sueños" ("The tree of dreams")
- | **Young people** - Values congress and anti-addiction awareness-raising talks
- | **Employability** – "Tierra de Oportunidades" (Land of Opportunities) for rural areas and Fundación Dualiza (VET - Vocational Education and Training)
- | **Circular Economy** – "ReUtilízame" (ReUseMe)



Volunteering

- | **Corporate Volunteers**
 - Social Month
 - Social Team Building
 - Project for All
- | **Volunteering for everybody**
 - Strategic Programmes
 - Local Activities
 - Solutions for emergency situations

Since 2005, more than 20 years volunteering



OUR MISSION IS FOCUSED ON:



Offering **volunteering opportunities** to those who want a **better, fairer and more sustainable world**



Developing solidarity **in our local communities**



Prioritizing on the **most vulnerable groups**.

The Volunteer Association is supported by:



How do we do it?

These are our points of reference:



A **strong commitment** to the future and a long-term vision

Our experience of social commitment **motivates us to continue investing in creating the future we all want.**



We mobilize resources and get our people involved

Through a team dedicated to the management of the program, **we facilitate employees' participation** in volunteering activities.



We multiply our actions through partnerships

We look for strategic alliances with leading **companies in the sector** that will promote change and social commitment



Management under **careful and rigorous governance**.

Transparent, professional management, which optimizes resources to make them go further.

At Volunteer CaixaBank we cooperate in order to provide **a better life to the most vulnerable people**

AND WE DO THIS BY PROMOTING **TWO LINES OF WORK**



The promotion and development of **corporate volunteering** by CaixaBank Group employees



The offer of a range of volunteering activities for **customers, friends of CaixaBank and the society as a whole**

Annual overview of our social footprint

+433,000

Beneficiaries of our activities*

+29,000

Volunteering activities*

+20,000

Volunteers*

| A wide and varied **range of activities**

Specialized programmes



| Education

- Basic finance
- Educational support



| Support

- For the elderly
- Mentoring and employment



| Digitalization

- Tools and office systems
- Social media



| The planet

- Climate change
- Biodiversity



| Strategic alliances

- Spanish National Organisation of the Blind (ONCE)

Local activities

For all **vulnerable groups**, to tackle issues such as:



| Poverty and immigration



| Functional diversity



| Gender discrimination



| Loneliness



| Climate change

Solutions for emergency situations



| Humanitarian aid

- Receiving refugees (Ukraine)
- Collection of humanitarian supplies (Syria, Turkey, Ukraine)



| Natural disasters

- Support for affected families (Dana, La Palma)
- Reconstruction of damaged areas
- Collection of humanitarian supplies

Support for volunteers

A large **family** of people who support each other, encouraging unity and teamwork, in a **friendly and diverse** environment



CENTRALISED MANAGEMENT TEAM

- I Responsible for **overseeing the correct administration and operation of the Volunteer Association**
- I Definition of **strategic lines and specialized programs**
- I Continuous support **for local branches**
- I Development of **corporate volunteering**



30 LOCAL BRANCHES

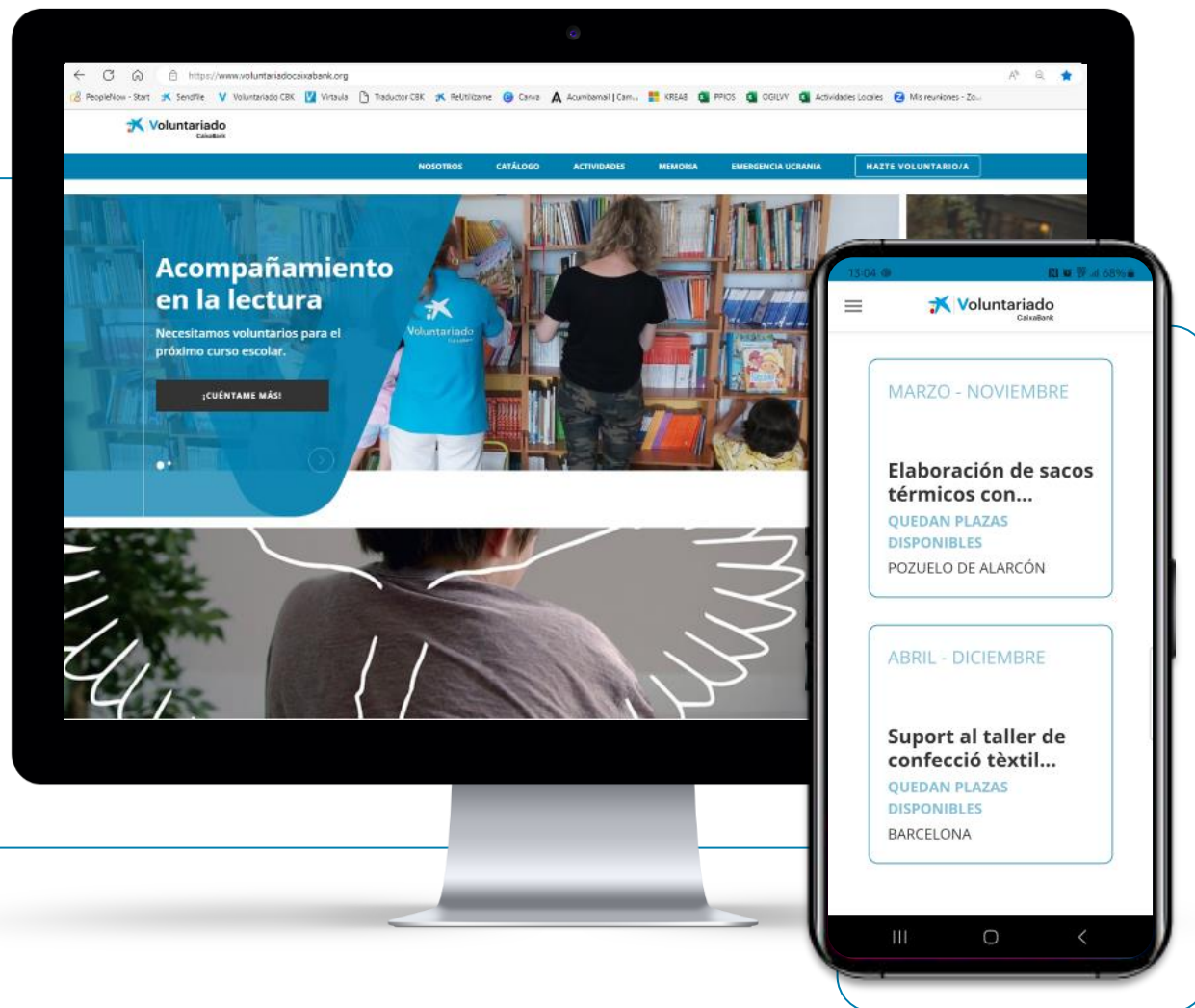
- I Distributed throughout Spain, they **provide support for volunteers**
- I They organize **local activities**
- I Implement strategic volunteering programs
- I **Maintain relationships with local social organizations**



TECHNICAL OFFICE

- I Local branches and volunteers have access to the operational, logistical and organizational support of the Volunteer Support Office by email at: **info@voluntariadocaixabank.org**

Volunteer CaixaBank **makes it easy**



01

Access the Volunteer CaixaBank App or voluntariadocaixabank.org



02

Choose **the activity** and, when **registering**, you will be able to sign up

03

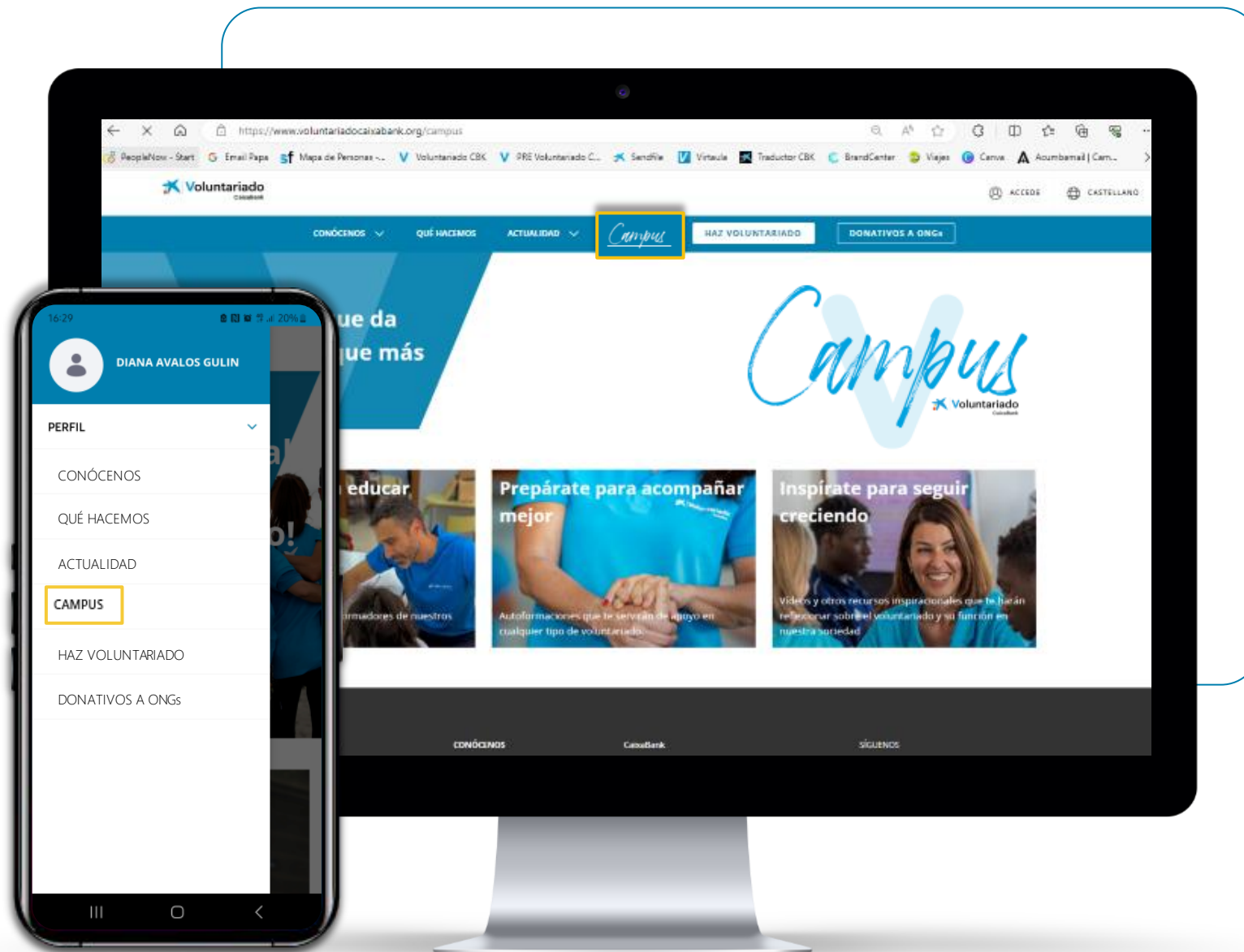
Take part together with friends and family and download **and share your social CV**

Training Support in our **Volunteering Campus**

Courses and materials for instructors in our programs

Self-training resources to support volunteer activities

Videos and other inspirational resources to reflect on the third sector



| Hand in hand with Social Organizations

WE'RE EAGER TO COLLABORATE **WITH YOU**



Check out our **detailed activity catalog** [at this link.](#)



If you are a **social organization, institution, care home, school**, etc., and you're interested in what Voluntariado CaixaBank can offer, please contact us at info@voluntariadocaixabank.org

| Join us!



Athletics Championship

Nov 16 Sports day for people with intellectual disabilities with the ACELL entity. Support in the organization.



Playing the piano for older people

If you play the piano, come to the Les Germanetes dels Pobres residence to spend a musical afternoon with the residents.

Waste collection on the beach

Find many more in our app or in
www.voluntariadocaixabank.org

Correblau Race

Nov 23 Race for people with autism. Delivery of numbers and support in the organization.



Barceloneta beach



Somorrostro beach

| Frequently asked questions

What kind of support will I receive as a CaixaBank volunteer?

- I You can always rely on your local Volunteer Technical Office to guide you through your first activities and answer any questions you may have as a CaixaBank volunteer.

As a volunteer, am I covered by any insurance?

- I Yes. Like all CaixaBank volunteers, you are covered by a collective accident and liability insurance policy for any damage or injury that may occur while volunteering.

Can I participate in a volunteering activity with my family and friends?

- I Yes! Share the registration link with friends and family over the age of 12*. You can also enjoy activities with younger family members, there are plenty of options for families.

Do I need to cover any volunteering related expenses?

- I No. As a volunteer, you're entitled to reimbursement for any expenses incurred while volunteering. Covered costs include, for example, transport to the activity site. You'll need to provide a receipt, and the reimbursement will be handled through the platform provided by the association.

Do I need to participate in volunteering activities every week?

- I Everyone has different availability. If you can volunteer often, that's great! But even if you only have time occasionally, your contribution is still valuable. Every bit helps!

How will I find out about nearby activities?

- I When you register as a CaixaBank volunteer and agree to receive updates, we'll send you a regular newsletter with activities happening near you. And don't forget to follow us on social media to stay informed!

I want to join! How do I get my volunteer polo shirt?

- I Request it through this [link](#). Choose your nearest CaixaBank branch and, in a few days, you'll be able to pick it up there.

What if I still have doubts or any trouble accessing the site?

- I Contact us at info@voluntariadocaixabank.org and we'll help you out!

* Depending on regional volunteering regulations.



Volunteer

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Voluntariat

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